

SOPHIA

Global Management System



What Is Sophia

Sophia means business. She is saving you time by giving you a clear picture of what is happening. Basically, she brings every single machine in your fleet in the room with you. From the comfort of your office chair, you can see your brewer status, maintenance updates, and sales level for each coffee, make recipe adjustments and even personalize the interface and add videos.

How It Works

Through a **cellular modem (LTE)**, our coffee brewers send data to Sophia via a secure network so you can have access to it whenever it pleases you. Everything you do will then be sent back and the brewers settings will be modified.

Being a web-based application, Sophia does not require any installation on your computer. Even more, it is available anywhere you have access to an Internet connection.

It's that easy!

We teamed up with the best telecommunication companies to offer you the most reliable cellular connectivity. Users in the USA can count on **AT&T** and **T-Mobile**, while clients in Canada can rely on **Bell**.



What's Included

Asset Management

- Manage units per group (Encore Series only)
- Keep track of your assets

Maintenance and Servicing

- Activate email notifications
- Create and upload backups
- Modify brewer settings and recipes

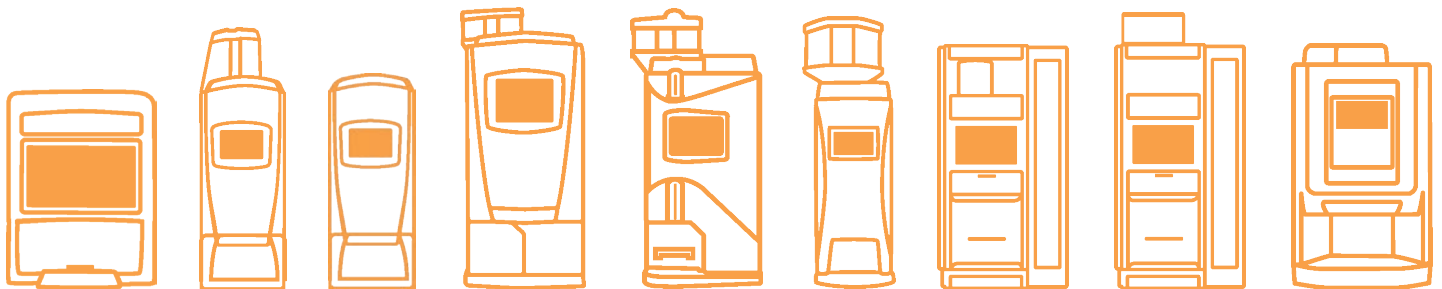
Analytics

- View product consumption
- Export tables for analysis

Customization

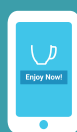
- Push videos
- Customize the screen with your logo (Encore Series only)
- Change drinks names (Cafection only)

Sophia is available on all Cafection Encore and Innovation Series, on Wittenborg 9100 and on Necta Krea Touch.



Cellular modem is optional Cafection for Innovation Series, Wittenborg and Necta models.

SOPHIA
TOUCHLESS SOLUTIONS



SCAN. SELECT. ENJOY.
Order coffee without ever touching the brewer.

Be Efficient. Be Effective

4 Ways Sophia Creates Value for You

Know What's Going on

Grouping your brewers intuitively is the best way to keep track of what's going on in each location or area. Something needs your attention? You will be notified right away.

An efficient group management helps you:

- Plan maintenance routes
- Promote targeted clients
- Assign roasters to each client
- Many other advantages!

10022 - NY - Yummy Co.

Total 1 kitchen 14th floor
EL Conference Room 10th floor
E29 Break Room 7th floor

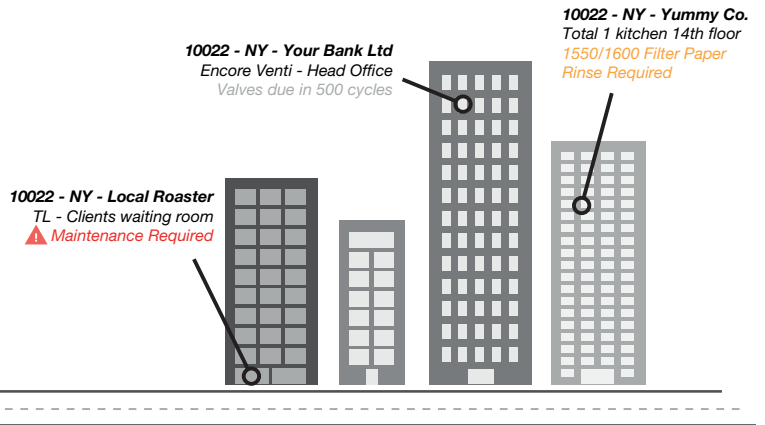
10022 - NY - Your Bank Ltd

Encore Venti - Head Office
T1 Break Room 18th floor
Witt 9100 Waiting Room 1st floor

Save on Maintenance Costs

Before hitting the road, review each maintenance required or coming soon. Plan them according to importance and locations to optimize your day.

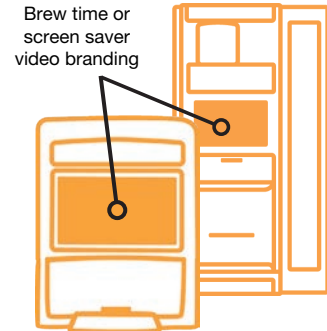
Our experience shows that maintenance costs can be reduced by up to 5% when using Sophia.



Extend Brand Promotion

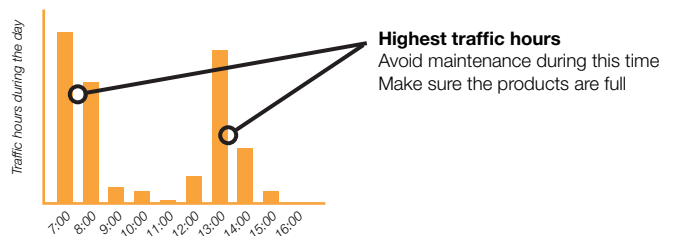
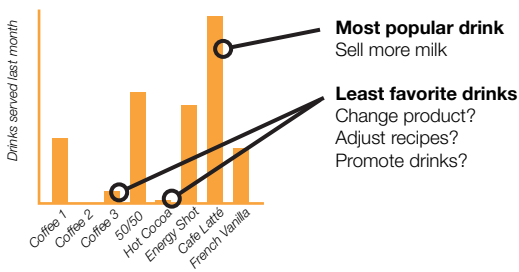
Sophia is a powerful promotion tool. Use the screen as you wish: internal communications, cross-promotion, advertisement, cafeteria menus, discounts at the micromarket.

The possibilities are infinite.



Know What People Want

Manage your choice of coffee blends and soluble products to fit the taste profile of your clients. Keep track of which beverages are the most and least appreciated. This way, you will be able to use your assets to their full potential.



*Features may vary depending of the machine model